

**Three guarantees claim
Management regulations
--Service Division**

List of warranty service certificates

1. User information

Second, third package service commitment

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4. Maintenance records

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User information

1. Please read carefully

Thank you very much for choosing our small excavator. Please read and implement all the contents of the "three guarantees certificate" carefully before using the excavator, so as to avoid personal injury or property loss, so that the excavator can bring you the best benefits and prolong the service life of the excavator.

How to put forward service requirements

When the product quality of our small excavator causes failure during the three guarantees period, you can directly call our after-sales service hotline to put forward your service requirements.

Please provide the following information when submitting:

The vehicle plate number of the purchased product, a brief introduction of the part and form of the failure

Under what circumstances the failure occurred and what operations were performed prior to the failure.

When the technical personnel contact you after the failure occurs, you must truthfully inform them of the situation before the failure occurred, so that the technical personnel can initially determine the cause of the failure and damaged parts, so as to avoid further damage to the equipment due to incorrect judgment. For those who deliberately conceal the cause of the failure or do not cooperate with the technical personnel to investigate the failure because they are

worried that the manufacturer will not provide warranty, the technical personnel have the right to refuse after-sales service.

3. Regulations on the recovery of old parts and the delivery of accessories for the three guarantees claim service

1. The old parts replaced under warranty shall be recovered. After customers receive the new parts, the old parts shall be returned to the manufacturer for after-sales system operation, otherwise the next delivery of after-sales parts will not be completed. The manufacturer will not bear the responsibility for the failure to deliver the after-sales parts due to the failure to return the old parts.

2. For the valuable parts, the manufacturer will require customers to pay a deposit when delivering the goods in advance. The deposit will be returned after the old parts are returned. Please understand and cooperate with customers.

3. If you refuse to pay the deposit, you can choose to return the damaged parts first and send new parts after receiving them.

4. Supervision and evaluation of after-sales service quality and handling complaints

You have the right to supervise, complain and deal with after-sales service of the service personnel. Please evaluate the quality of our service so that we can master your needs and constantly improve the quality of service and protect your consumer rights and interests.

5. Service certificates that must be provided

The "Three Guarantees Service Voucher" provided to you when purchasing the car is an important voucher for you to obtain effective three

guarantees service. Please ask for it when buying the car. The service voucher shall not be altered, missing pages, forged or lent to others at will. Please keep it properly, otherwise your rights and interests will be affected.

Three guarantees service commitment

I. Scope of three guarantees service

For the small excavators produced by our company, if the parts are damaged due to poor product design, manufacturing and debugging and the manufacturer is determined to be responsible for them, we will provide three guarantees services under the condition that they are maintained and used normally according to the requirements of the Instructions.

2. Valid period of 2 and 3 packages

project	Three guarantees	Three guarantee s period	Scope of three guarantees	No warranty
Four wheels and a belt	Shaft support wheel, sprocket	One year	Screw breakage, bearing damage, wheel body cracking	
	Guiding wheel	One year	Screw breakage, bearing damage, wheel body cracking, oil leakage, one-way valve leakage	The failure of the check valve is caused by human disassembly error
	driving wheel	One year	Cracking, key rolling, tooth loss	
	Steel tracks	One year	Shaft and pin breakage, plate fracture	The product was damaged due to improper inspection
	rubber belt track	Six months	The internal wire is broken and the inner side is delaminated and missing teeth	The outer rubber is cut by foreign matter and broken, resulting in tooth loss
Swivel components	Swivel support	One year	Chop teeth and lock up	Oil shortage leads to wear

	rotary motor	One year	Oil leakage, no rotation, tooth striking, flange fracture, key cutting	Internal discharge and seizure caused by welding and forging errors, sealing damage and oil leakage are not covered by the three guarantees
	Central rotary joint	One year	Oil leakage, sand eye, jamming, flange fracture	Internal discharge and seizure caused by welding and forging errors, sealing damage and oil leakage are not covered by the three guarantees
hydraulic component	Vehicle tubing connect	One year	Pipe bursting, wear, poor snap, sand The eye cracks and leaks oil, and the seal fails	External collision leads to fracture and oil leakage
	Vehicle cylinder	One year	Pressure relief, oil leakage, sand eye, broken head, welding	The piston rod is damaged by external impact, resulting in leakage of oil. The hydraulic cylinder is bent due to lifting and pressing. The internal discharge of the piston rod is caused by wrong welding and forging, and the seal is damaged and oil leaks, so it is not covered by the three guarantees.
	multiple unit valve	One year	Oil leakage, trachoma, valve core jamming, functional failure	The damaged parts such as ball head, pin shaft and base are not covered by the three guarantees.
	Oil source valve	One year	Oil leakage, trachoma, valve core jamming, functional failure	The warranty period of electromagnetic coil is 6 months. The failure caused by not replacing hydraulic oil and hydraulic parts according to maintenance requirements is not covered by the warranty.

	electromagnetic valve	One year	Oil leakage, trachoma, valve core jamming, functional failure	<p>The warranty period of electromagnetic coil is 6 months.</p> <p>The failure caused by not replacing hydraulic oil and hydraulic parts according to maintenance requirements is not covered by the warranty</p>
	overflow valve	One year	Oil leakage, trachoma, valve core jamming, functional failure	
	Pilot handle, foot pedal valve, bulldozer valve	One year	Oil leakage, trachoma, valve core jamming, functional failure	Handle broken, leather cover damaged
	Walking motor	One year	Oil leakage, trachoma, valve core jamming, functional failure	If the hydraulic oil and hydraulic parts are not replaced according to the maintenance requirements, the fault will not be covered by the warranty
	hydraulic pump	One year	Oil leak, sweeping, insufficient pressure	The fault is not covered by the warranty because the hydraulic oil and hydraulic parts are not replaced according to the maintenance requirements
	It has its own hydraulic oil tank and diesel tank	One year	Poor welding leads to oil leakage and seepage	Damage caused by loosening and not being tightened in time
	starting engine	Six months	Furcated teeth, broken heads	The ignition interval is 15 seconds each time, and continuous ignition

engine				leads to overheating and burning
	shock pad	Six months		
	The engine has its own diesel tank	Six months	Wear and oil leakage	Oil seepage and leakage caused by unauthorized welding and splicing
	fuel spray nozzle	Six months	jam	The nozzle is stuck due to the failure to replace the filter element in time
	Electronic diesel pump, actuator, ECU, speed sensor	Six months	The line is broken and burnt out	Damage caused by dry burning due to lack of oil
	Wind disperses leaves	One year	The leaf is broken	The damage of the leaf tank caused by the drop of foreign matter
	Connecting rod, piston, crankshaft, flywheel	One year	Connecting rod crankshaft fracture, piston fracture, flywheel tooth,	Caused by lack of antifreeze and oil
	The water pump is a hydraulic pump	One year	Leakage, jamming	If it is frozen, it will not be covered by the warranty
	organism	One year	Cracking, oil leakage	Freezing and cracking are not covered by the warranty
	muffle	Six months	Open welding, fracture	
	cylinder tube	Six months	break	Cylinder pulling (high temperature, damaged air filter and foreign matter entering)
	Crankshaft bearing, connecting rod bearing	Six months		Lava (lack of oil and failure of oil)

Physical construction	Link, remote rod	One year		The fracture caused by incorrect use of the breaker is not covered by the three guarantees
	Shaft of the boom	One year	Open weld fracture	
	basket	One year	Open weld fracture	Normal wear is not covered by the three guarantees
	bucket teeth	One year		The bite is not covered by the three packages
	dozer blade	One year	Open weld fracture	
	Lower the frame and boom bracket	One year	Open weld fracture	
Electrical components	Power on/off switch	Six months	Poor conductivity	
	electric door lock	Six months		Rust contact is caused by rain
	electric relay	Six months	bad contact	Rust contact is caused by rain
	safety lever			The insurance card is not covered by the three guarantees
	Wire harness assembly	Six months		Short circuit and burning caused by unauthorized wiring are not covered by the three guarantees
	Meters, meters, indicator lights, headlights	Six months	The display is not normal	Water damage is not covered by the warranty
	organism	One year	Cracking, oil leakage	Freezing and cracking are not covered by the warranty
	muffle	Six months	Open weld, fracture	

	cylinder tube	Six months	break	Cylinder pulling (high temperature, damaged air filter and foreign matter entering)
	Crankshaft bearing, connecting rod bearing	Six months		Lava (lack of oil and failure of oil)
	Link, remote rod	One year		The fracture caused by incorrect use of the breaker is not covered
physical construction	Shaft of the boom	One year	Open weld fracture	
	basket	One year	Open weld fracture	Normal wear is not covered by the three guarantees
	bucket teeth	One year		The bite is not covered by the three packages
	dozer blade	One year	Open weld fracture	
	Remove the frame and boom bracket	One year	Open weld fracture	
Electrical components	Power on/off switch	Six months	Poor conductivity	
	electric door lock	Six months		Rust contact is caused by rain
	electric relay	Six months	bad contact	Rust contact is caused by rain
	safety lever			The insurance card is not covered by the three guarantees
	Wire harness assembly	Six months		Short circuit and burning

			caused by unauthorized wiring are not covered by the three guarantees
	Meters, scales, indicators, large	Six months	The display is not normal Water damage is not covered by the warranty

project	Three guarantees	Three guarantees period	Scope of three guarantees	No warranty
	organism	One year	Cracking, oil leakage	Freezing and cracking are not covered by the warranty
	muffle	Six months	Open weld, fracture	
	cylinder tube	Six months	break	Cylinder pulling (high temperature, air filter damage and foreign matter entering)
	Crankshaft bearing, connecting rod bearing	Six months		Lava (lack of oil and failure of oil)
physical construction	Link, remote rod	One year		The fracture caused by incorrect use of the breaker is not covered
	Shaft of the boom	One year	Open weld fracture	
	basket	One year	Open weld fracture	Normal wear is not covered by the three guarantees

	bucket teeth	One year		The bite is not covered by the three packages
	dozer blade	One year	Open weld fracture	
	Lower the frame and boom bracket	One year	Open weld fracture	
Electrical components	Power on/off switch	Six months	Poor conductivity	
	electric door lock	Six months		Rust contact is caused by rain
	electric relay	Six months	bad contact	Rust contact is caused by rain
	safety lever			The insurance card is not covered by the three guarantees
	Wire harness assembly	Six months		Short circuit and burning caused by unauthorized wiring are not covered by the three guarantees
	Meters, meters, indicator lights, headlights	Six months	The display is not normal	Water damage is not covered by the warranty
	Oil level sensor	Six months	lose efficacy	
	revolution speed transducer	Six months	Disconnection, failure	The end face wear caused by unauthorized disassembly is not

				covered by the three guarantees
	Water temperature sensor	Six months	Disconnection, failure	
	Oil pressure sensor	Six months	Disconnection, failure	
	storage battery	Six months	Bump, no charge	Non-triple package that cannot be activated due to long-term power supply
miscellaneous part	Throttle cable	One year	The protective layer is damaged and fails due to non-manual factors	The water inlet rusts and the accessories are lost
	Pull the extinguishing wire	One year	The protective layer is damaged and fails due to non-manual factors	The water inlet rusts and the accessories are lost
	Push the shovel line	One year	The protective layer is damaged and fails due to non-manual factors	The water inlet rusts and the accessories are lost
	Water disperses, oil disperses	One year	Leakage, oil leakage	If the antifreeze is not used according to the regulations, corrosion will lead to leakage and no warranty
	pin roll	Six months	break ,	Un-oiled wear, disassembly and impact deformation are not covered by the three guarantees

	seat	Three months	Deformation, opening weld, fracture	Wear, leather damage, deformation caused by man-made impact, welding and fracture
	Coupling, nylon disc	One year	Horse teeth, disengagement	

The above three warranty items are subject to non-manual causes. Faults caused by manual causes are not covered by the three warranties

pour :

The warranty period of the above parts and components only refers to the warranty treatment for faults caused by defects in the parts themselves. If other parts are faulty due to the faulty parts, the warranty period of the faulty parts shall be implemented. For parts beyond the warranty period, charging service shall be implemented.

The warranty period of parts not included in the list shall be implemented according to the warranty period of similar parts or related parts.

Three guarantees service principle

The main purpose is to repair. If the parts or assemblies can be repaired, they can be replaced if they fail to meet the requirements after repair.

2. After-sales maintenance methods include the following:

- ① Service station door-to-door maintenance
- ② Send accessory video to guide replacement and repair
- ③ The customer will find a maintenance worker to compensate for the maintenance cost
- ④ Major after-sales return for overhaul

component	Three guarantees	Three guarantees			
		on-site repair	Send in for repair	Compensation for repairs	Return to factory for repair
engine failure	High pressure oil pump damage, oil pump damage, water pump damage, thermostat damage	√		√	
	Oil leakage, water leakage, body damage, cylinder head gasket damage	√		√	
	Crankshaft fracture, valve fracture, connecting rod fracture, piston ring fracture, crankshaft gear, flywheel gear	√		√	
	The generator body is damaged	√		√	
	The actuator is damaged, the pull switch is damaged, and the ECU is damaged		√		
	Muffler damage, air filter bracket damage, oil drain seat damage, engine built-in fuel tank damage, air guide hood		√		
	Oil pressure sensor damage, water temperature sensor damage, speed sensor damage		√		
	The starter, electronic diesel pump and regulator are damaged		√		
	Fan blade, belt and fuel injector are stuck		√		
Mechanical breakdown	Central rotary is damaged	√		√	√
	The rotary support is damaged	√		√	√
	The body function of the multi-way valve is damaged	√		√	√
	The lower cylinder is damaged	√		√	√
	Upper plate fracture, lower plate fracture	√		√	√

	The connecting rod and remote rod are broken		√		
	Shafts, forks and buckets are welded and broken		√	√	

Four wheels and a belt	The support wheel and chain wheel are damaged, the screw is broken, the bearing is damaged, and the wheel body is cracked		√		
	The guide wheel is cracked and damaged, the screw is broken, the bearing is damaged, the wheel body is cracked, and the one-way valve leaks oil		√		
	The driving wheel is cracked and damaged. The key is rolled and the tooth is missing		√		
	Steel belt shaft and pin breakage, belt plate fracture		√		
	The steel wire inside the rubber belt is broken and the inner side is delaminated and missing teeth		√		
Swivel components	The rotary support is toothed and clamped	√			
	The rotary motor leaks oil, does not turn, teeth are broken, flange is broken, and keys are cut		√	√	
	Oil leakage, sand eye, seizure and flange fracture of the central rotary joint	√			
hydraulic component	The vehicle oil pipe joint is burst, worn out, poor press fitting, sand eye, cracking and leaking oil, sealing failure		√		
	The vehicle cylinder is depressurized, leaking oil, sand eye, broken head and open welding		√		
	Multi-way valve leakage, sand eye, valve core jam, functional failure	√		√	
	Oil source valve leakage, sand eye, valve core jam, functional failure		√		
	The solenoid valve leaks oil, sand eye, valve core jam, and function failure		√		
	The overflow valve leaks oil, sand eye, valve core jam, and functional failure		√		

	Pilot handle, foot pedal valve, oil leakage of bulldozer valve, sand eye, valve core jamming, functional failure		√		
	Walking motor leakage, sand eye, functional failure		√		
	The hydraulic pump leaks oil, sweeping, and the pressure is insufficient	√	√	√	
Electrical components	The power supply main switch is not conducting well		√		
	electric door lock		√		

Electrical components	Relay contact is poor		√		
	Wire harness assembly		√		
	The instrument, meter, indicator light and headlight display are abnormal		√		
	The battery is bulging and does not charge		√		
miscellaneous part	The throttle cable is burned out and the protective layer fails		√		
	The protection layer is burned out by the extinguishing pull wire		√		
	The bulldozer pulled the line and melted the protective layer, resulting in failure		√		
	Water tank, oil tank leakage, oil leakage		√	√	
	Shaft fracture		√		
	Seat deformation, open welding, fracture		√		
	Coupling teeth, tripping		√	√	

Note: The three guarantees for parts not included in the list shall be carried

out according to the three guarantees for similar parts. The three guarantees shall not bear all expenses such as loss of work and project losses caused by faults.

4. The following circumstances shall not be covered by the three guarantees within the warranty period

1. After the user's car is accepted as qualified, early wear and failure are caused by improper use, maintenance, maintenance, adjustment and overhaul.
2. Faults caused by parts that are not modified, adjusted or disassembled according to the instructions.
3. No warranty certificate, and can not prove that the purchased product belongs to the warranty period.
4. Loss, collision and damage of parts during use.
5. The user replaces the unqualified parts by himself, resulting in failure.
6. After the failure, the original condition of damage is not maintained, and the vehicle is not stopped in time, but continues to contact the factory for troubleshooting

Use the damage caused.

7. Damage caused by violation of operation procedures in the instruction manual.
8. Damage caused by force majeure.
9. Damage caused by long walking and not dragging according to regulations

Product sales registration card

userinfo	customer name	
	detailed address	
	contact number	
Product informatio n	name	
	specifications and models	
	manufacturing No	
	date of purchase	
	Invoice number	
Seller information	name of organization	
	detailed address	
	contact number	
Information about the repairer	name of organization	
	detailed address	
	contacts	
	contact number	

maintenance record

Time for delivery		product name	
The person who sent it		specifications and models	
sendee		identification of product	
date of purchase		Invoice number	
Product fault description			
Description of maintenance			
Maintenance results			
lead time	YTD		
User signature			
The repairer signs			

Three package item information

Component name	date	Send/receive	Whether it was fixed	Customer confirmation

Annex I: Detailed rules for the management of dealer claim settlement

Annex II: Agent's "Trust Project" Agreement

Annex 3: Example of after-sales repair service

Annex I:

Detailed rules for management of dealer claims settlement

Definition: Settlement batch--The start and end time period of each batch is from the first day to the last day of each month according to the maintenance date (or maintenance date).

Part I. Requirements related to claim certificates

1. Faulty parts: Package and ship according to the requirements, except for auxiliary materials and special non-return items, all other items need to be returned at one time. Please refer to "Faulty Parts Packaging and Shipping Specifications" for details;

2. Claim information declaration:

(1) Claim Information Upload: Dealers are responsible for reporting claims for parts failures under the three guarantees policy in their authorized regions, handling repairs, and supplying spare parts. They must promptly coordinate with factory personnel to accurately record information such as fault component details, fault patterns, main materials, related components, and the names of replacement parts, ensuring that the fault descriptions and inspection analysis results are filled out correctly;

(2) The dealer shall be responsible for the recovery, storage and custody of spare parts for claims for user faults in the authorized area;

3. Return or do not return the claim batch to the service station for claim declaration

Dealers shall deal with the three-goods claims involving the return of parts without claims or the non-return of parts, timely contact the personnel of the factory service business department to provide feedback on the relevant fault information, and settle the claims according to the claims requirements after the audit is correct.

Fault component packaging and shipping specifications

The faulty parts shall be packed separately according to the names of the parts that need to be claimed under the three guarantees. No accessories shall be packaged separately and mixed. Multiple parts with the same accessory number and name in the same claim batch can be packed together.

The packaging of the faulty parts shall be sealed, bundled or packed according to the type and size of the faulty parts.

The claim voucher label shall be posted or hung outside the packaging of the faulty parts. The template of the claim voucher label is as follows:

Dealer code / name:

machine code :

Machine name:

Machine model:

maintenance procedure :

Machine production date: Date of the machine car: Maintenance date: Type of claim:	
Replace accessory code: Change the accessory name: Replace accessory code: Change the accessory name: Number of accessories:	
Claim number: Packing tag number: label number:	Claim number: Packing

Part II: Requirements for settlement declaration and shipment of claim vouchers

1. Claim declaration and refund

For product warranty claims involving authorized regional users, dealers must promptly provide detailed information about the issues within 12 hours of receiving customer feedback. They should also submit relevant documentation according to factory standards. If the claim information is non-compliant or contains false information, the factory will return the claim and reserve the right to reject the warranty claim. Any resulting customer complaints and related losses will be borne by the dealer.

2. Settlement declaration period

① Domestic agents and other partners shall declare according to the amount, and the declaration period and requirements are as follows:

Total monthly "service claim costs" (U)	Reporting period
$U \geq$ ten thousand yuan	Monthly settlement
$U <$ ten thousand yuan	The cumulative U shall be more than 10,000 yuan and the settlement shall be made in the next month

② Overseas agents and other partners shall declare according to the amount, and the declaration period and requirements are as follows

Total monthly "service claim costs" (U)	Reporting period
$U \geq$ three thousand dollars	Monthly settlement
$U <$ three thousand dollars	The cumulative U shall be US \$3,000 or more and shall be settled in the following month

3. Shipping address of claim materials and accessories

Delivery address: No.2166, Chongwen Avenue, Sixth Industrial Zone, High-tech Zone, Jining City, Shandong Province

Receiving unit: Shandong Lipai Machinery Group Co., LTD. Service Division
Receiving phone: 0537-2339712

Part III: Three guarantees claim settlement regulations and requirements

1. In accordance with the deployment of the State Administration of Taxation on the reform of invoice electronization, Chinese dealers are required to switch to the use of full electronic special invoices; overseas dealers are not required to provide relevant cost vouchers for the time being.

2. Precautions:

(1) The electronic invoice items for the settlement of claims by Chinese dealers are fuel cost, service fee, advertising fee, maintenance fee and spare parts fee; VAT special invoices shall be issued according to the amount of claims in the current batch.

(2) The invoice for the warranty claim of dealers shall be uploaded within 7 days after receiving the settlement notice, and the electronic source file (OFD or PDF format) shall be uploaded to the Service Management Department of Lipai Group Service Division;

(3) In case of loss of accessories and insufficient invoice amount, the claim amount shall be settled according to the actual return amount of the claim item or the invoice amount.

3. Three guarantees claim service phone: 0537-2339712

Annex II:

User "reassurance project" agreement

Party A (User):

Party B (Agency Store):

No. of agreement:

Machine working place		type	
User name (organization)		Machine factory serial number	
User name (natural person)		Working hours (date of signing)	
customer address		Engine model / series number	
User's mobile phone		Optional parts / accessories	
User fixed-line telephone			
Machine sales date	Year, month and day		

In order to thank Party A for purchasing (Lipai) brand vehicles and promising to use Lipai pure parts, both parties have reached the following agreement on the above-mentioned vehicles after negotiation, which both parties are willing to abide by.

I. Applicable models and specifications:

- (Likeable) brand excavators and loaders;
- (Standards) Brand standard specification vehicles;

II. Terms of Agreement Services:

For the equipment that is fully used with LIP pure parts and correctly maintained and operated in accordance with the LIP Operation and Maintenance Manual, Party B shall be responsible for free repair of the whole machine and "main assemblies" within the agreed period, except for faults caused by man-made damage and natural disasters.

time limit :

The user's "reassuring project" agreement shall be signed before the delivery of the machine. The term of the agreement shall be based on the warranty period of the main components of each model in the following table: from the date of delivery, the year or working hours shall be taken as the first.

order number	vehicle type	Time limit: from the date of delivery
	ECO	Whole machine warranty: 2 years /2000 hours Main assembly: 3 years / 3000 hours
	PRO	Whole machine: 3 years / 3000 hours Main assembly: 4 years / 4000 hours
	other	Whole machine: 1 year/unlimited hours Main assembly parts 1 year /

2. Applicable "main assembly parts":

Excavator: engine, main pump, rotary motor, walking motor, rotary mechanism, main control valve, final reducer, upper and lower frame, rotary large gear ring.

Loader: engine, main pump, gearbox, front axle, rear axle, main control valve.

- The engine does not include turbocharger, generator and starter motor;
- Due to the different fuel quality in different regions, Lipai cannot control it, so the fuel pump and nozzle are not within the scope of free repair;
- Wear parts such as teeth and bucket hose are not within the scope of free repair;
- Welding of upper and lower frames is the main part, and the hoisting cost is borne by the customer during operation

· The rotary gear ring shall be used with pure Lapi butter in accordance with the Lapi Operation Manual

3. Major overhaul clause:

The agreement vehicle, which is fully equipped with high-quality and pure parts, can enjoy two free full vehicle inspection within 10000-15000H. According to the definition of overhaul, when the engine or main pump is repaired at the agent store:

① Major overhaul warranty 1 years, to be implemented in accordance with the policies at that time;

② Definition of overhaul:

excavator :

The engine overhaul must include the replacement of the following parts: piston, piston failure, cylinder liner, crankshaft bearing, connecting rod bearing, thrust bearing, intake and exhaust valves; or use the engine repair kit;

The overhaul of the main pump must include the replacement of the following parts: cylinder body, distributor plate, plunger, nine-hole plate, inclined plate, cylinder liner.

loader :

The engine overhaul must include the replacement of the following parts: piston, piston failure, piston pin, cylinder liner, crankshaft bearing, connecting rod bearing, thrust bearing, intake and exhaust valves, engine repair kit;

The overhaul of the main pump shall include the replacement of the following parts: cylinder body, distributor plate, plunger, cage, inclined disc, inclined disc seat;

Transmission overhaul and replacement of seals, bearings, friction plates, steel plates.

4. Rights and Obligations of Party A:

1) During the agreement period, Party B is responsible for the regular maintenance and repairs of the agreed vehicle. Party B must provide regular maintenance and repair services to Party A's vehicle in accordance with the established' Operation and Maintenance Manual. 'Party A shall pay the costs for these services to Party B. Labor cost: 300 yuan per service (the first year's labor fees are free; starting from the second year, maintenance fees will be charged);

2) In daily maintenance and repair, Party A must purchase and use LIPAI authentic parts from Party B;

- 3) Party A must carry out the correct operation in accordance with the provisions of the Lai Pai Operation Manual;
- 4) In case of failure of the agreed vehicle, Party A shall immediately stop operation and inform Party B; Party A shall bear the round-trip freight and mileage fee for the faulty parts caused by repair.
- 5) All repairs of the agreed vehicles must be carried out through Party B;
- 6) Party A shall not modify the agreed vehicle without obtaining party B's written permission.
- 7) The services agreed herein shall only provide materials and labor for the repair of material and manufacturing defects, and shall not include or bear any direct, indirect or incidental related losses caused thereby.

5. Rights and Obligations of Party B:

- 1) Party B shall, within the said "Term", supervise and guide Party A to carry out correct daily operation and maintenance in accordance with the vehicle operation and maintenance manual established in accordance with the Agreement, and provide maintenance services as required;
- 2) Party B shall sell to Party A the necessary parts and oil products for maintenance.

6. Termination of the Services hereunder

- 1) This Agreement shall automatically terminate if the operation of the agreed vehicle exceeds the "Term" in Article 2 or violates the obligations of Party A stipulated in Article 3;
- 2) This Agreement shall automatically terminate if Party A fails to perform its obligations hereunder;
- 3) If the vehicle used in the agreement exceeds the area where Party B is located, the local agent designated by Lipai for the new construction site may continue to agree with Party A on the follow-up services of the agreement;

4) If the vehicle user of the Agreement changes within the term agreed herein, this Agreement shall be automatically terminated;

5) The vehicle damaged due to improper operation or maintenance shall not enjoy the guarantee of free repair under this Agreement;

6) In case of vehicle damage caused by force majeure (such as natural disaster), the agreed vehicle shall not enjoy the guarantee of free repair under this Agreement, and this agreement shall be automatically terminated.

7) Due to the harsh geographical environment, vehicles shall not enjoy the terms of this Agreement when working in the following areas: harsh border, wetland, war zone, etc.

7. Dispute settlement

Any dispute arising from the performance of this Agreement shall be settled by both parties through friendly negotiation. If no agreement can be reached through negotiation, either party may bring a lawsuit to the people's court where Party B is located.

8. Supplementary Terms

This Agreement shall not be a supplementary agreement to the vehicle sales contract or the vehicle finance lease contract. Party A shall not delay or refuse to perform the obligations stipulated in the vehicle sales contract or the vehicle finance lease contract, such as payment of goods or performance of repurchase guarantee, based on this Agreement.

9. Matters not covered herein shall be negotiated separately.

This Agreement shall come into force on January 1, 2007 after being signed by Party A and sealed by Party B. It is made in duplicate, with each party holding one copy. Party B shall be responsible for logging in relevant information in the system

required by Lipai Group.

The final interpretation of the terms of the agreement shall be vested in Lipai Group.

Party A (responsible person) Party B (responsible person)
Party A (responsible person) Party B (responsible person)

Signature: Signature:

Signature: Signature:

Annex III

After-sales service repair example

Machine information		
Model type	Factory serial number nameplate Factory serial number nameplate	Engine number plate Engine number plate
R350		
Detailed description of machine failure (pictures and videos can be attached) Detailed description of machine failure (pictures and videos can be attached)		

Please provide the corresponding component code according to the parts catalog that comes with the machine

Please provide the corresponding part code according to the parts list attached to the machine

Accessory requirements		
Accessory name/problem point Name of accessory/point of problem	Photo of the fault point Photo of the fault problem point	Faulty parts label/steel stamp number Fault parts label/steel stamp number
Boom cylinder/oil leakage Lift cylinder/oil leakage		

Note: Dear customer, the above information is required by our RIPPA Group Company for warranty purposes. The more detailed the information you provide, the faster we can resolve your issue. Thank you for your cooperation.

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